

## Key Personnel Resumes



**ESA Subject Matter Expert**  
**SARAH RAYBON**

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| <b>Name</b>                         | <b>Sarah Raybon</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |
| <b>Program Role</b>                 | Sarah Raybon, ClassWallet's in-house ESA Expert and the Senior Director of Strategic Initiatives, will be a dedicated, hands-on resource, bringing best practices to ensure a smooth, successful program launch.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |
| <b>Time in Industry</b>             | <b>15+ years</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |
| <b>Education and Certifications</b> | Grand Canyon University                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |
| <b>Relevant Work History</b>        | <p><b>Senior Director of Strategic Initiatives, ClassWallet, 2023-present</b><br/>As ClassWallet's Senior Director of Strategic Initiatives, Ms. Raybon serves as ClassWallet's in-house Education Savings Account (ESA) expert. Since joining ClassWallet, Ms. Raybon has been instrumental in the launch and successful implementation of multiple state programs, including the Arkansas Education Freedom Account program, Virginia's K-12 Learning Acceleration Grant program and, most recently, South Carolina's Education Scholarship Trust Fund program.</p> <p><b>Director of Communications &amp; Engagement, Arizona Department of Education, 2021-2023</b><br/>As the Director of Communications and Engagement at the Arizona Department of Education, Ms. Raybon helped administer all aspects of Arizona's ESA program for nearly two years. This included performing all outreach and communications and helping to successfully navigate the program through the launch of universal eligibility in 2022.</p> <p><b>Field Marketing Manager, Prenda Microschools, 2019-2021</b><br/>At Prenda Microschools, Ms. Raybon worked to expand educational opportunities across the country through targeted outreach and marketing. Her work focused on underserved and rural communities and she worked with tribal members to launch the first microschool on Native American lands.</p> <p><b>Executive Director, Arizona School Tuition Organization Association (ASTOA), 2019-2021</b><br/>As Executive Director of ASTOA, an association of organizations participating in Arizona's tuition tax credit scholarship programs, she</p> |

| Name | Sarah Raybon                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |
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|      | <p>developed policy and led efforts at the State Capitol to promote and expand scholarship opportunities for students across the state.</p> <p><b>AZ Director of Implementation, American Federation for Children, 2016-2019</b></p> <p>As the Arizona Director of Implementation for American Federation for Children, Ms. Raybon led a marketing and outreach team working to raise awareness of and participation in Arizona's Empowerment Scholarship Account Program. Her efforts focused on underserved communities, military families and students with disabilities.</p> |



## Senior Client Success Manager

**BOB SANDERS, MBA, PMP**

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| <b>Name</b>                         | <b>Bob Sanders</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |
| <b>Program Role</b>                 | Senior Client Success Manager                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |
| <b>Time in Industry</b>             | <b>1 Year in Financial Tech / 20+ Years in Education Management</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |
| <b>Education and Certifications</b> | <b>MBA, University of Iowa Tippie College of Business</b><br><b>BA, Sociology, University of South Florida</b><br><b>PMP Certification, Project Management Institute</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |
| <b>Relevant Work History</b>        | <p><b>Senior Client Success Manager, ClassWallet, 2023 - Present</b><br/>         Since being a part of ClassWallet, Bob has served many programs, including:</p> <ul style="list-style-type: none"> <li>• Indiana ESA and CSA (April 2024 - Current)             <ul style="list-style-type: none"> <li>○ Support requests from client</li> <li>○ Curated marketplace sites and added over 40 vendors on the platform</li> </ul> </li> <li>• New Hampshire CSF (April 2024 - Current)             <ul style="list-style-type: none"> <li>○ Support requests from CSF</li> <li>○ Support reimbursement, DirectPay, and marketplace</li> </ul> </li> <li>• South Carolina ESTF (December 2023 - Current)             <ul style="list-style-type: none"> <li>○ Implemented vendor and family applications</li> <li>○ Marketing and outreach, including a program website</li> <li>○ DirectPay and Marketplace</li> <li>○ Vendor and family webinars and training</li> </ul> </li> <li>• Alabama CHOOSE Act (August 2024 - Current)             <ul style="list-style-type: none"> <li>○ Implement vendor applications</li> <li>○ Built of website</li> <li>○ Began outreach and webinars</li> </ul> </li> </ul> <p><b>ACT, 2021 - 2023</b><br/> <b>Director, Research and Psychometrics</b><br/>         Bob led a group of researchers and psychometricians across the organization. This included people management, resourcing for all agile scrum and component teams and coaching team members to grow and advance.</p> <p><b>Pearson, 1999 - 2023</b><br/> <b>VP, Director, Manager of K-12 Assessments</b></p> |

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| <b>Name</b> | <b>Bob Sanders</b>                                                                                                     |
|             | Bob served in various client-facing ed-tech and assessment leadership roles with continued increased responsibilities. |



**Indiana State Director**  
**ROBBIE PRUITT WOODY**

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| <b>Name</b>                         | <b>Robbie Pruitt Woody</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |
| <b>Program Role</b>                 | Serves as an advocate for the state agency ensuring the goals of the program are met. Ms. Woody will work closely with state agency staff to help facilitate and direct efforts from ClassWallet.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |
| <b>Time in Industry</b>             | <b>1998 - present</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |
| <b>Education and Certifications</b> | BA, Education, The University of North Carolina at Wilmington, BA, Education, 1984<br>Assistant Principal Executive Program, The University of North Carolina at Chapel Hill, 1994<br>Masters of Education, Administration and Special Education, North Carolina State University, 1987<br>Masters, Leadership and Supervision, East Carolina University, 1998                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |
| <b>Relevant Work History</b>        | <p><b>ClassWallet<br/>         State Director<br/>         2024- Present</b></p> <p>Ms. Woody serves as an advocate for state agency partners. She is dedicated to ensuring goals of state and federal programs are met. Working closely with state agency staff, she facilitates and directs efforts from ClassWallet and serves as a point of escalation as needed.</p> <p>Since being a part of ClassWallet, Ms. Woody has served many programs, including:</p> <ul style="list-style-type: none"> <li>• Emergency Assistance for Non-public Schools (EANS) August, 2024 - present. Support leadership with IN Non-public schools</li> <li>• Career Scholarship Accounts (CSA) August, 2024 - present</li> <li>• Education Savings Account (ESA) August, 2024 - present</li> </ul> <p><b>Curriculum Associates<br/>         Regional Vice President<br/>         2013 - 2022</b></p> <ul style="list-style-type: none"> <li>• Solidified Curriculum Associates brand in territory</li> <li>• Grew i-Ready usage to over 250,000 students in NC</li> <li>• Built strong team across positions that support districts for strong fidelity and customer loyalty</li> <li>• Established state level partnership with NC and SC association leaders</li> </ul> <p><b>Scholastic Education</b></p> |

| Name | Robbie Pruitt Woody                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |
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|      | <p><b>Account Executive</b><br/> <b>2011-2013</b></p> <ul style="list-style-type: none"> <li>• Reestablished Scholastic brand in North Carolina with selling all technology/print products and services</li> <li>• Developed partnership with North Carolina Schools' Superintendent Association</li> </ul> <p><b>Scientific Learning</b><br/> <b>2006 - 2011</b></p> <p><b>Senior Account Manager</b></p> <ul style="list-style-type: none"> <li>• Established solid customer base from 1 district to over 300 schools/25 districts</li> <li>• Rookie of the Year 2007</li> <li>• Chairman of the Board Award 2008</li> </ul> <p><b>HOSTS Learning</b><br/> <b>2002 - 2006</b></p> <p><b>Director of Education Partnerships</b><br/>       Rebuilt North Carolina and South Carolina territory to establish new business in a non-performing region; grew business from 12 to 53 districts<br/>       Assisted in development of grants and provided grant seminars to assist district in leveraging federal and state fund for mentoring program</p> <p><b>Riverdeep Interactive Learning</b><br/> <b>Regional Education Sales Manager/Regional Marketing Manager</b><br/> <b>1998-2001</b></p> <ul style="list-style-type: none"> <li>• Developed and delivered live and web-based presentations for curriculum integration professional development</li> <li>• Developed proposals, RFPs and contracts</li> </ul> <p><b>Camden County Schools</b><br/>       Principal<br/>       1996-1998<br/>       Provided instructional leadership to achieve exemplary status as deemed by North Carolina Department of Public Instruction<br/>       Facilitated school improvement plan to receive Southern Association of Colleges and Schools Accreditation (SACS)<br/>       Designed, implemented and provided leadership for technology plan for curriculum integration across all subject matter domains</p> <p><b>Wake County Public Schools</b></p> |

| Name | Robbie Pruitt Woody                                                                                                                                                                                                                                                                                                                                                                                                                  |
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|      | <p>Assistant Principal, Program Specialist, Special Education Teacher<br/>1984-1996</p> <ul style="list-style-type: none"><li>• Facilitated, planned and executed professional development for ongoing learning for teachers</li><li>• Developed schoolwide technology plan to launch technology integration initiative</li><li>• Designed and implemented district wide inclusion model for special and general education</li></ul> |



## Director, Professional Services

**JEFF BOYCE**

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| <b>Name</b>                         | <b>Jeff Boyce</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |
| <b>Program Role</b>                 | Oversees Implementation and Professional Services teams.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |
| <b>Time in Industry</b>             | <b>40+ Years</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |
| <b>Education and Certifications</b> | <b>Bethany College</b><br><br><i>Founding member of the Technology Services Industry Association (TSIA)</i>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |
| <b>Relevant Work History</b>        | <b>ClassWallet</b><br><b>Director of Professional Services</b><br><b>2024 - present</b><br>Leads the Professional Services team to include Implementation, Training, Advanced Reporting, Vendor and Expenditure Validation Services. Oversees all initial and on-going programs across the ClassWallet portfolio, most recently overseeing the South Carolina, Alabama, Utah, Arkansas, and Idaho implementations, along with an extensive portfolio of projects in the K-12 education space.<br><br><b>Optanix</b><br><b>Senior Vice President of Operations and Services</b><br><b>2016 - 2021</b><br>Executive leadership of all Managed Service Provider resources in a 200-person Network Operations Center for global support of over 150 Fortune 500 Clients. Duties included Customer Success, Program Implementation, Training, and on-going Managed Service management.<br><br><b>Avionte</b><br><b>Vice President, Services</b><br><b>2015 - 2016</b><br>Executive responsible for all Support, Professional, Training, and Customer Success Services for this leading SaaS solution in the temporary staffing industry space |

| Name | Jeff Boyce                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |
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|      | <p><b>Cross Match Technologies</b><br/><b>Senior Vice President, Services &amp; Customer Support</b><br/><b>2012 - 2015</b><br/>Senior Executive responsible for all Services and Customer Success for the leading biometrics technology solution for Federal, State and Local governments around the world. Extensive experience in Federal GSA contracting and implementations ranging from small cities to multi-million dollar DoD projects.</p> <p><b>ADERANT</b><br/><b>Senior Vice President, Professional Services and Customer Support</b><br/><b>2007 - 2012</b><br/>Senior Executive responsive for all Services and Support for the leading business and financial management software platform in the legal industry. Deployed over 100 employees around the globe to support the largest law firms in the world to implement multi-million dollar projects and provide world-class Customer Support.</p> <p><b>Peregrine Systems/Hewlett Packard</b><br/><b>Various executive positions</b><br/><b>2002 - 2007</b><br/>Senior Executive responsible for all Field operations including Professional Services and Solution Engineering - led the integration into Hewlett Packard after being acquired and led the integration of Mercury Interactive into Hewlett Packard.</p> <p><b>Candle Corporation</b><br/><b>VP Americas Sales &amp; Services</b><br/><b>1998 - 2001</b><br/>Responsible for all sales and services at this privately-held system availability and performance software company. Managed over 250 staff around the globe.</p> <p><b>British Telecom, Legent/Computer Associates, IBM</b><br/><b>1977 - 1998</b><br/>Various leadership positions supporting services and support of Fortune 50 clients in the hardware, software, and telecommunication sectors</p> |



## Implementation Manager, Professional Services

### MANUELA PERALTA

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| <b>Name</b>                         | <b>Manuela Peralta</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |
| <b>Program Role</b>                 | Manuela Peralta serves as the Implementation Manager for new programs and will manage the implementation for the TOS in collaboration with the entire support team. Manuela will facilitate the process of implementing the Digital Wallet to best fit the Program needs and guidelines leveraging project management best practices.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |
| <b>Time in Industry</b>             | <b>2 years</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |
| <b>Education and Certifications</b> | AA, Computer Science, Miami Dade College, 2021                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |
| <b>Relevant Work History</b>        | <p><b>Implementation Services, ClassWallet, 2022 - Present</b></p> <p>Manuela began working with district-level clients, onboarding over 40 clients throughout her tenure. Now, Manuela manages the Digital Wallet implementation for state-level clients. This includes providing details on ad-hoc reporting requests; hosting administrator training; hosting user and education service provider webinars; provisioning and funding user accounts; creating and sending email communications to users; and curating customized modal messages for users.</p> <p>Manuela has successfully facilitated the implementation and/or renewal of programs including:</p> <ul style="list-style-type: none"> <li>Arkansas' Education Freedom Accounts ESA (May, 2023 - June, 2024)               <ul style="list-style-type: none"> <li>Ad-hoc reporting requests, hosting trainings and user and education service provider webinars, host State training, provisioning and funding user accounts, creating and sending email communications to users, and curating customized modal messages, risk mitigation</li> </ul> </li> <li>Arkansas' Literacy Tutoring Grant (May, 2023 - June, 2024)               <ul style="list-style-type: none"> <li>Ad-hoc reporting requests, hosting trainings and user and education service provider webinars, host State training, provisioning and funding user accounts, creating and sending email communications to users, and curating customized modal messages, risk mitigation</li> </ul> </li> <li>Utah Fits All Scholarship ESA (December, 2023 - Current)               <ul style="list-style-type: none"> <li>Ad-hoc reporting requests, hosting trainings and user and education service provider webinars, host State training,</li> </ul> </li> </ul> |

provisioning and funding user accounts, creating and sending email communications to users, and curating customized modal messages, risk mitigation

- South Carolina Education Trust Fund ESA (December, 2023 - Current)
  - Ad-hoc reporting requests, hosting trainings and user and education service provider webinars, host State training, provisioning and funding user accounts, creating and sending email communications to users, and curating customized modal messages, risk mitigation
- Missouri Scholars ESA (November 2022 - Current)
  - Ad-hoc reporting requests, hosting trainings and user and education service provider webinars, host State training, provisioning and funding user accounts, creating and sending email communications to users, and curating customized modal messages, risk mitigation

**Customer Support Team Lead, Team International Group, Kalorik 2020 - 2022**

As the Customer Support Team Lead, Manuela supported escalated customer questions and issues by gathering data, analyzing needs, and evaluating solutions to enhance the customer experience. She also participated in and hosted training to learn new products and enhance skills to optimize customer support delivery.

## Head of Vendor Management

**JOSHUA KINGSTON**



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| <b>Name</b>                         | <b>Joshua Kingston</b>                                                                                                                                                                                                                                                                                                |
| <b>Program Role</b>                 | Joshua leads the Vendor Management Team and will continue to work closely with TOS to identify and bring current and new vendors to the Program. With TOS, the Vendor Management Team owns the vendor relationship and expands opportunities to grow resources for our customers to meet their needs on the platform. |
| <b>Time in Industry</b>             | <b>25+</b>                                                                                                                                                                                                                                                                                                            |
| <b>Education and Certifications</b> | <b>BA in English Literature from the University of Miami, 1999</b><br><b>BA in Music Theory from New York University, 2001</b>                                                                                                                                                                                        |



**Validation Services Manager, Professional Services**  
**WESLEY QUINN**

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| <b>Name</b>                         | <b>Wesley Quinn</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |
| <b>Program Role</b>                 | Wesley Quinn serves as the Validation Services Manager and will manage the review of transactions for Wyoming Education Savings Account Program in collaboration with the WYESA team. Wesley will facilitate the process of implementing and updating the Standard Operation Procedures document with WYESA to meet program needs and guidelines.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |
| <b>Time in Industry</b>             | <b>5 Years</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |
| <b>Education and Certifications</b> | BS, Business Administration, UNC at Charlotte, 2011                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |
| <b>Relevant Work History</b>        | <p><b>Validation Services Manager, ClassWallet, 2021-present</b></p> <p>As the leader of the Validation Services team, Mr. Quinn has assisted multiple state programs with the validation of over one million transactions and \$160 million in spend. He has successfully facilitated the onboarding of thousands of providers for the programs he's worked with. He's implemented Validation Services with programs such as the:</p> <ul style="list-style-type: none"> <li>• Virginia Learning Acceleration Grant (May, 2023 - May, 2024) - Vendor Validation and Transaction Validation</li> <li>• Arizona ESA (ESA) (May, 2023 - ongoing) - Transaction Validation</li> <li>• Georgia Department of Early Care and Learning (DECAL) (November, 2022 - June, 2024) - Transaction Validation</li> <li>• North Carolina State Education Assistance Authority (ESA) (February, 2022 - ongoing) - Transaction Validation</li> <li>• South Carolina Education Scholarship Trust Fund (ESA) (January, 2024 - ongoing) Vendor Validation and Transaction Validation</li> </ul> <p><b>Administrative Assistant to CFO, Martin County School District, 2019-2021</b></p> <p>Working with the CFO of MCSD, Mr. Quinn oversaw the district ClassWallet program and validated teacher transactions. He also assisted accounts payable ensuring accuracy of invoices and receipts, verifying mileage and other expenses and ensuring prompt payment.</p> |



**Vice President of Operations**  
**JARVOUS FREEMAN, PMP**

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| <b>Name</b>                         | <b>Jarvous Freeman</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |
| <b>Program Role</b>                 | Customer Support and voice of the customer architect                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |
| <b>Time in Industry</b>             | <b>25 Years</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |
| <b>Education and Certifications</b> | <p><b>B.B.A, American Intercontinental University, 2005</b><br/> <b>MBA, Nova Southeastern University, 2009</b></p> <p>Additional Licenses and Certifications: International Education Corporation Certified Higher Education Professional; Project Management Institute Project Management Professional (PMP) Certified</p>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |
| <b>Relevant Work History</b>        | <p><b>Head of Customer Support, ClassWallet, 2021 - Present</b><br/>         Jarvous serves as the Vice President of Operations. He is deeply committed to the development of his staff and has implemented various continuous development and training programs for all Customer Care staff. As a graduate of the Disney Excite program, Jarvous is committed to deploying innovative techniques, technology, and service methodology to provide exceptional customer experience. Since being a part of ClassWallet, Jarvous has served many programs, including:</p> <ul style="list-style-type: none"> <li>• Arizona ESA (January 2022 - Current) - Customer Support and voice of the customer architect</li> <li>• Virginia ESA (February 2023- Current) - Customer Support and voice of the customer architect</li> <li>• South Carolina ESA (August 2023- Current) - Customer Support and voice of the customer architect</li> </ul> <p><b>Internal Education Corporation, 2019 - Present</b><br/>         Engage in teaching activities in accordance with the University's Faculty Workload. Teaching responsibilities include teaching online courses and classroom courses for the University's Business Administration Program. Responsible for enabling students to meet all learning objectives and successfully complete their course as outlined in the catalog. Additional responsibilities include; Collaborating with colleagues on course design, content, and curriculum, Planning and creating course materials such as lectures, discussions, and assignments; maintaining communication with students, and providing prompt feedback on student progress.</p> |

| Name | Jarvous Freeman                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |
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|      | <p><b>Kaplan, 2019 - October, 2021</b><br/>As Director of Contact Center Solutions (CCS), Jarvous was responsible for managing the Contact Center Solutions Team. CCS monitors real-time performance against established service level objectives and makes adjustments (system, staffing, and lead routing) as needed. This position is responsible for the successful scheduling and intra-day management of Call Center skills, as well as performing ongoing business analytics like key performance metrics, expenses, performance optimization, staff volume scaling, and also developing appropriate training for successful support to customers.</p> <p><b>Bosch Service Solutions, 2016-2019</b><br/>Responsible for shaping the future of a contact center operations, and being committed to delivering a great customer contact experience through a variety of customer contact channels (Omni) which included: phone, email, web/live chat, video, and social media. Oversaw the development and implementation of multiple e-mobility contact centers in both Florida and Minnesota. Responsible for growth strategy and execution, with focus on developing a unique customer care profile centered on the automotive infotainment and safety/security industry.</p> |



**Chief Technology Officer**  
**REBECCA MCNEELEY**

|                                     |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |
|-------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Name</b>                         | <b>Rebecca McNeeley</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |
| <b>Program Role</b>                 | Manages and oversees technical operations and engineering.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |
| <b>Time in Industry</b>             | <b>25+ Years</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |
| <b>Education and Certifications</b> | <p>Studied at Cleveland State University, SPC 5 - Certified SAFe Program Consultant</p> <p>CSM - Certified Scrum Master, BPT-PS - Certified Business Process Specialist</p>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |
| <b>Relevant Work History</b>        | <p><b>ClassWallet, 2023-Present</b></p> <p>As Chief Technology Officer, Becky and her teams are responsible for Product Engineering, Architecture, Infrastructure, Agile Practices and Release Engineering. As a passionate advocate of agile and lean principles, we encourage our teams to have data-driven conversations that help them become more predictable and to manage risk. We work closely with our business and product partners to deliver exceptional product outcomes.</p> <p><b>Ultimate Kronos Group (UKG) formerly Ultimate Software Group 2008 - 2023</b></p> <p>From 2016 through 2023, Becky served as Director of Engineering Operations focusing on continuous improvement opportunities within engineering, enterprise agile transformation, risk management and roadmap delivery for 300+ engineering teams. From 2008 through 2016, Becky served as Director of Software Engineering where she led multiple teams focused on Data Integrations, Data Warehouse, and Business Intelligence products as well as multiple teams focused on Application Customizations.</p> <p>Becky and her team helped guide and transform process, scalability, and delivery for the engineering teams as the company grew from about 750 employees when she joined to 15,000+ employees when she left.</p> |

| Name | Rebecca McNeeley                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |
|------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|      | <p><b>Acxiom Information Security Services 2002 - 2008</b></p> <p><b>TransUnion Screening Services 1997 - 2002</b></p> <p>Becky joined TransUnion in 1997 as a Senior Software Engineer, MS SQL Server Developer and DBA. Over the next few years she was promoted to Director of Software Development and ultimately Technical Unit Leader. The Screening Services division was purchased by Acxiom in 2002 and Becky continued on with her leadership role in technology. During her tenure, she architected and led the teams through the development and transformation of their workflow production system, their first web application, several automation projects focused on work processing efficiencies, and multiple integration offerings for their clients and vendors. She was awarded the company's Foundation Award for Outstanding Business Contributions.</p> |



**Chief Security Officer**  
**WILLOW NICE**

|                                 |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |
|---------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Name</b>                     | <b>Willow Nice</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |
| <b>Program Role</b>             | Manages, oversees, and maintains security operations                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |
| <b>Time in Industry</b>         | <b>30+ Years</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |
| <b>Relevant Work Experience</b> | <p>Willow is a veteran of technology engineering, financial processing, and risk management. With over 30 years of engineering, design and experience pushing boundaries on multiple continents, Willow has built and run seminal engineering products across satellite, telephony, audio, financial, logistics and banking.</p> <p>Willow helped deploy the first satellite music radio system in Europe (Music Choice Europe), deploy the first UK Internet/SMS gateway (Cellnet), deployed a worldwide shipping carrier's web systems (DHL UK), and was involved in accepting the first ever secure Internet credit card transaction over open-source software. In the USA, Willow has spent the last 25 years focusing on banking, payment processing and especially risk management systems in those disciplines. Her companies have processed billions of dollars, and managed every type of risk and attack you can imagine (and a lot you cannot). She was one of the first to develop and run a machine learning fraud detection system across diverse payment systems in 2003 with huge success, and these systems quickly expanded to control risk and security across marketing and vendor associations.</p> <p>Her experience in compliance and real-world security with strong architectural foundations, as well as her experience in business management, finance, strategy, process, and leadership provides ClassWallet an exceptional security foundation.</p> |

***To maintain a secure profile, Ms. Nice's resume is abbreviated.***



## Head of Product Management

**CHRIS TRANQUELLINO**

|                                     |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |
|-------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Name</b>                         | <b>Chris Tranquellino</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |
| <b>Program Role</b>                 | Leads product management, product design, quality assurance and release management                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |
| <b>Time in Industry</b>             | <b>20 Years</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |
| <b>Education and Certifications</b> | Master of Science, MS, Computer Science, Hofstra University<br>Certified Product Manager (CPM), Silicon Valley Product Group                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |
| <b>Relevant Work History</b>        | <p><b>Head of Product Management, ClassWallet, 2021-Present</b><br/>As Head of Product Management, Mr. Tranquellino leads a full-time team that brings in-depth knowledge, sophisticated design capabilities, user-experience precision, quality assurance and superb agile management to be very responsive and progressive with our diverse customer needs as well as future “feature” developments.</p> <p><b>Title Pipe 2021 – Present</b></p> <p><b>Zipari 2018-2021</b><br/>Mr. Tranquellino served as Senior Director of Product Management for Zipari, a consumer experience technology platform to health insurance companies. He managed the product portfolio and the marketplace, analytics, business-to-business and business-to-consumer payments and payer integrations. In addition, he also was responsible for agile, product design, quality assurance, and strategic product planning. All in order to support the intuitive, retail-like and user-friendly experience for users.</p> <p><b>Bidtellect® (acquired by simpli.fi) 2014-2018</b><br/>As Vice President of Product Management, Mr. Tranquellino designed and planned innovative product features and enhancements for Bidtellect®, a global leader in native advertising providing a real time bidding platform and exchange which connects advertisers with rich and unique native advertising inventory. The company used state of the art technology and next-generation tools to bring Native Intelligence® to advertisers and publishers.</p> <p><i>In addition, Mr. Tranquellino has held senior product positions at Bank of New York, DOW Chemical and BN.com.</i></p> |